Use Case Scenarios

**New Employee**

* Amy is hired on at the firm
* Her supervisor-to-be requests some new equipment from IT
  + A laptop
  + Laptop Case
  + Signature Pad – to sign documents
  + Charging cable
* IT receives this request and registers the new user into the Voyager system
* IT then pulls up a list of available equipment from the Voyager
* Using the list, the appropriate equipment is selected and scanned into an assignment that is in a preparation State
* After the equipment is ready, the status is changed to a ready state
* IT completes a record for this equipment assignment
* After completing the hiring process Amy arrives at the IT office to pick up the new equipment
* Amy signs the assignment record
* The Laptop case is handed to her and contains all her items
* The equipment is changed to an Issued State

**Employee Leaves Firm**

* Bob has gotten a new job elsewhere, and notifies IT
* IT pulls up bob’s assignment records and changes it to a return state
* On Bob’s last day, he brings all equipment he was issued to IT
* After a quick inspection, IT changes the state to a needs cleaning state
* Bob is asked to sign the record stating that he has returned the equipment
* IT cleans the computer in whichever manner, and changes the state of the equipment to an In stock state

**Unforeseen Incoming Equipment**

* Cassidy’s equipment has an issue so she decides to bring it by the IT office on her way to work
* When Cassidy arrives, the computer is scanned and an action menu appears with options such as:
  + Return
  + Issue Out
  + New Problem
  + Update Problem
* IT selects New Problem in this case, and fills out a short summary of the problem Cassidy describes
* IT fixes the problem and documents the solution in the Voyager by scanning the equipment and choosing the Update Problem item
* Cassidy’s equipment is returned to her and the problems with the laptop have been documented